

MSPO2530-4:2013

RECERTIFICATION PUBLIC SUMMARY REPORT

INITIAL CERTIFICATION

SURVEILLANCE YEAR 01

SURVEILLANCE YEAR 02

SURVEILLANCE YEAR 03

SURVEILLANCE YEAR 04

RECERTIFICATION [Dec,2023]

BBC PALM OIL MILL SDN BHD

(906961-T)

Main Office Address:

Lot 16433, Junction 5 Commercial Centre, Mile 5, Jalan Tun Hussein Onn, 97000 Bintulu, Sarawak.

Site Address:

Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.



Certification Body:



KEBAL Resources Sdn Bhd

Sublot 7, No. 387, Lot 17821, 2nd Floor, Star Point Angle
Commercial Centre, Jalan Stutong, 93350, Kuching, Sarawak

Tel: 082 287 288

Mobile: 017 713 8188

Email: kebalresource@gmail.com

Website: www.kebalresources.com.my

**RECERTIFICATION PUBLIC SUMMARY REPORT****CERTIFIED ENTITY: INFORMATION**

Company Name:	BBC PALM OIL MILL SDN BHD				
Main Address:	Lot 16433, Junction 5 Commercial Centre, Mile 5, Jalan Tun Hussein Onn, 97000 Bintulu, Sarawak.				
Site Address:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.				
Registration No:	(906961-T)	Report Ref No:	KRMC22.2/RCA/1223		
MPOB License No:	6211 9900 2000	Expiry Date:	31 07 2024		
Scope of Activity:	<input checked="" type="checkbox"/> Menjual	<input checked="" type="checkbox"/> Mengalih	<input checked="" type="checkbox"/> Mengilang	<input checked="" type="checkbox"/> Membeli	<input checked="" type="checkbox"/> Menyimpan
Scope of Certification:	Sustainable Management of Palm Oil Mill with Production Capacity of 60MT/Hour				
No of Mill:	1 [one]	Mill Production Capacity:	60MT/Hour		
Type of Certification:	<input checked="" type="checkbox"/> Individual		<input type="checkbox"/> Group		
Audit Scope:	<ol style="list-style-type: none"> Menjual Dan Mengalih Fresh Fruit Bunches (FFB), Palm Kernel (PK), Crude Palm Oil (CPO) & Sludge Palm Oil (SPO). Membeli Dan Mengalih Fresh Fruit Bunches (FFB) Menyimpan Palm Kernel (PK), Crude Palm Oil (CPO) & Sludge Palm Oil (SPO). Mengilang Fresh Fruit Bunches (FFB). 				
Audit Stage:	<input type="checkbox"/> Initial Certification	<input type="checkbox"/> Surveillance 00	<input checked="" type="checkbox"/> Recertification		
MSPO Certificate No:	KRMC22.2.0124				
Date of Issue:	01 01 2024	Date of Expiry:	31 12 2028		
Standards:	<input type="checkbox"/> MS2530-4:2013 Part 4: General principles for Palm Oil Mills				

MALAYSIAN SUSTAINABLE PALM OIL [MSPO CERTIFICATION]**FIVE YEARS AUDIT PROGRAMME**

Name of Client:	BBC PALM OIL MILL SDN BHD				
Client ID No:	KRMC22.2				
Site Address:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.				
Contact Person:	Mr Raymond Lau	Position:	Mill Manager		
Telephone No:	+60 19 865 4469	Email:	raymond.lau@bbcgroup.com.my		
Contact Person:	Tn Mohamad Firdaus Ibrahim	Position:	Compliance Manager		
Telephone No:	+60 12 881 4564	Email:	mohamad.firdaus@bbcgroup.com.my		
Date of Initial Certification:	01 01 2019	1 st Certification Cycle:	01 01 2019 to 31 12 2023		
Date of Recertification:	01 01 2024	2 nd Certification Cycle:	01 01 2024 to 31 12 2028		

**1. SURVEILLANCE 1****Not more than 12 months from Certification Decision Date**

Certification Stage:	Surveillance 1		
Plan Audit Date:	November, 2024	Actual Audit Date	00 00 0000
Proposed Area:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.		
Name of Mill:	BBC Palm Oil Mill Sdn Bhd		

2. SURVEILLANCE 2**Not more than 12 months after Surveillance 1**

Certification Stage:	Surveillance 2		
Plan Audit Date:	November, 2025	Actual Audit Date	00 00 0000
Proposed Area:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.		
Name of Mill:	BBC Palm Oil Mill Sdn Bhd		

3. SURVEILLANCE 3**Not more than 12 months after Surveillance 2**

Certification Stage:	Surveillance 3		
Plan Audit Date:	November, 2026	Actual Audit Date	00 00 0000
Proposed Area:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.		
Name of Mill:	BBC Palm Oil Mill Sdn Bhd		

4. SURVEILLANCE 4**Not more than 12 months after Surveillance 3**

Certification Stage:	Surveillance 3		
Plan Audit Date:	November, 2027	Actual Audit Date	00 00 0000
Proposed Area:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.		
Name of Mill:	BBC Palm Oil Mill Sdn Bhd		

5. RECERTIFICATION / REASSESSMENT**Within 4 Months before Certificate Expiry Date**

Certification Stage:	Recertification / Reassessment		
Plan Audit Date:	September, 2028	Actual Audit Date	00 00 0000
Proposed Area:	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.		
Name of Estate:	BBC Palm Oil Mill Sdn Bhd		

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**AUDIT INFORMATION**

RECERTIFICATION AUDIT	No of Audit Mandays: 3 [three]
Date of Audit:	11 & 12 12 2023
The Audit Team:	
Audit Role:	Lead Auditor
Name:	Wilfred S Landong
Qualifications:	Adv Dip in Business Mgt, Degree in Marketing, Master of Arts Degree
MSPO Auditing Experience:	<p>Successfully completed MSPO Lead Auditor Course in 2015 [Pioneer Batch] and has been MSPO Lead Auditor since.</p> <p>Conversant [spoken / written] in BM, English and local Sarawak dialects</p> <p>Qualified Lead Auditor for MSPO Standards, ISO 9001, ISO 14001, ISO 45001</p> <p>< 7 years + working & hands on leadership & management experience of certification bodies</p> <p>Expertise in biodiversity conservation & forestry management</p> <p>Has clocked 300+ Mandays as MSPO Auditor up-to-date.</p>
Audit Role:	Auditor
Name:	Martin Kusong
Qualifications:	<ul style="list-style-type: none"> • Bachelor of Science [Hons] Degree UPM, Masters of Business Administration UNIMAS • Successfully completed MSPO Lead Auditor Course 2017 • Qualified Peer Reviewer – registered with MPOCC 2019 • Successfully completed the Lead Auditor Integrated Management System (IMS) ISO 9001, ISO 14001 & ISO 45001 and passed the examination in conjunction with the course in 2020 • Successfully completed HRDF “Train the Trainer” training programme and passed all the assessment requirement in 2018
MSPO Auditing Experience:	<ul style="list-style-type: none"> • Has clocked 50+ man-days as Trainee Auditor, Auditor • Conversant [spoken / written] in BM & English and local Sarawak dialects • Qualified Agronomist • more than 30 years of experience in oil palm industry as Estate Manager, Agronomist, Sustainability Manager [both in private sector & Government [Public] Statutory Body [SALCRA] etc.

**REPORT REVIEW:****PEER REVIEWER 1 [HYN]**

Dated: 27 12 2023

Contact No: +6019 2075142

Email: myusof.y@gmail.com

- Qualifications
- Diploma in Planting Industry and Management (UiTM)
 - Advance Diploma in Technology and Plantation Management (UPM)
 - Master in Plantation Management (UPM)

MSPO related Experience and Expertise:

- Qualified Peer Reviewer – registered with MPOCC 2017
- Qualified MSPO Auditor - Training Course, 2019
- ISO 9001:2015 – Quality Management Systems Auditor/ Lead Auditor Training Course, 2015
- Has been commissioned as Peer Reviewer by several Certification Bodies since 2019.
- Expertise in Plantation management, RSPO, QMS Auditing Etc.
- Implementer & Auditor Carbon Footprint Management
- Certified Sustainability (ESG 360) Professional

PEER REVIEWER 2 [ISIS]

Dated: 27 12 2023

Contact No: 019-884 4418

Email: ismadiismail1336@gmail.com

- Qualifications
- Diploma in Planting Industry Management, MARA Institute of Technology (ITM)

MSPO related Experience and Expertise:

- Qualified MSPO Peer Reviewer – registered with MPOCC 2017
- Qualified RSPO Peer Reviewer – registered 2022
- Qualified MSPO Lead Auditor - Training Course, 2017
- Qualified Code of Practice Lead Auditor - Training Course, 2017
- Qualified RSPO Auditor - Training Course, 2019
- MSPO, RSPO and Good Agriculture Practices Consultant Has been commissioned as Peer Reviewer by several Certification Bodies since 2017.
- Expertise in Plantation management, MSPO, RSPO and Code of Practice Auditing since 1993.

CLIENT REVIEW**BBC Palm Oil Mill Sdn Bhd**

Dated: 28 12 2023

Name: Mohamad Firdaus Bin Ibrahim

Position: Compliance Manager

Contact No: +60 12 - 8814524

Email: mohamad.firdaus@bbcgroup.com.my

**CERTIFICATION DECISION PANEL**

Dated: 30 12 2023

Certifier: Milton James Adam

The Audit Package Review and Certification decision was conducted on 30 12 2023

CERTIFICATE ISSUANCE

Dated: 01 01 2024

By: Executive Chairman

Certificate No: KRMC22.2.0124

SUMMARY REPORT**INTRODUCTION**

This report presents results of the Recertification Assessment carried out by Kebal Resources Sdn Bhd as per below:

Company Name: BBC Palm Oil Mill Sdn Bhd

Location: Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.

Audit Dates: 11 – 12 December, 2023

Purpose: The purpose was to assess the operations of BBC Palm Oil Mill Sdn Bhd against the requirements of the Malaysia Sustainable Palm Oil (MSPO) certification under the Standard MS2530-4:2013.

ORGANIZATIONAL BRIEF

BBC Palm Oil Mill Sdn Bhd [BBCPOM] is owned by BBC Group, a conglomerate organization headquartered in Bintulu Sarawak. Along with BBC group of Oil Palm Plantations, BBC Palm Oil Mill Sdn Bhd was initially certified under MS2530-4:2013 on 1st January, 2019; under a 5-year Certification Cycle with validity period from 01 01 2019 to 31 12 2023.

This Audit is a Recertification Assessment of BBCPOM to continue and maintain its MSPO Certification under a 2nd 5-year Certification Cycle with validity period from 01 01 2024 to 31 12 2028; under the Standard MS2530-4:2013.

BBCPOM is sited at Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak; approximately 16 km and 30 minutes driving distance from Bintulu Town Centre; GPS Geo coordinates N3.064526, E113.069599.

The following are other pertinent information on BBCPOM:

No of Employees:	31 Foreigners	55 Locals	Total: 86
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MPOB License No: 5748 2500 4000:	Expiry Date: 31.07.2024
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Activiti Berlesen Keluaran Kelapa Sawit

Menjual dan Mengalih: FFB, PK, CPO, SPO #

Membeli dan Mengalih: FFB #

Menyimpan: PK, CPO, SPO #

Mengilang: FFB #

Production Capacity: 60 MT/Hour

OER Extraction Ratio: 20.00% KER Extraction Ratio: 4.5%



PK Production Volume (actual) 2022: 13,001.63 MT	PK Production (estimate) 2023: 13,500 MT
Actual: 2022	Forecast: 2023
PK Average Pricing: RM2,619.75	PK Average Pricing: RM1900.00
CPO Production Volume: 56,400.27	CPO Production Volume: 60,000 MT
CPO Pricing: RM4,813.03	CPO Pricing: RM3,850.00
FFB Volume: 292,476.38 MT	FFB Volume: 300,000 MT
Main Sources of FFB:	60% from BBC Oil Palm Plantations / 40% from other suppliers
Land Status / Ownership:	<input checked="" type="checkbox"/> Rented from BBC Plantation Group [sister company]
Other Sustainability Certification: MSPO SCCS	Geo-Coordinates: 3.064526, 113.069599

The assessment method follows principles of 3P (Paper, Practice & People)

This certification assessment is a sampling process where management systems effectiveness & efficiency are confirmed via an Audit Trail that the Auditor established to make an accurate conclusion.

The Recertification Audit was conducted on 11 & 12 12 2023 & 2 Auditors were assigned to do the Assessment; clocking a total of 3 Mandays to complete the Audit.

Assessments were conducted at Mill Site Office, Mill sites & facilities, staff & workers quarters, Mill operations. Information & data were systematically gathered & documented from interviews, observations of process and activities, field audits & review of documentations and records. To ensure thoroughness in the Field Audits a 30-points Field Audit Checklists form was used to document and determine the Auditors findings.

During the Audit, dialogues and interviews were conducted with staffs, Mill workers, Local community representatives, contractors & stakeholders to gauge understanding of MSPO principles, applications & its importance and relevance to sustainable growth and production of palm oil products. Also assessed were their opinion on working & business relationship with BBCPOM Management and this was found to be positive, cordial & mutually beneficial.


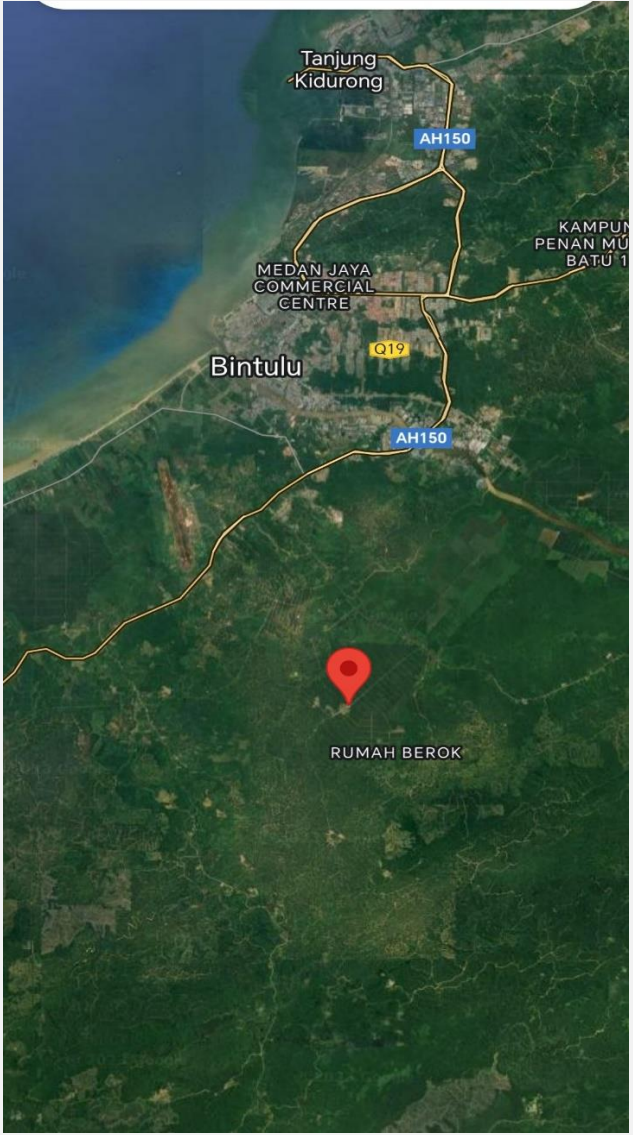
Mill employees are remunerated well above minimum wage; and living & housing conditions in the Mill Staff & Workers Quarters meet all requirements of health & safety regulations & the relevant Housing Act. Available amenities in BBCPOM include treated water, domestic waste collection & disposal, electricity and telecommunication services. Local communities who are suitably qualified are given priority to work at the Mill.

Findings: There were no findings [NC / OFI] during this Recertification Assessment. In both documentation, administration, activities & facilities, the Audit Team had assessed that BBCPOM is in full compliance to requirements of MSPO Standard MS2530-4:2013.

It was evidenced that BBCPOM has complied & conformed to MSPO Certification standards, conditions & requirements. BBCPOM had appointed dedicated personnel responsible for administration of MSPO and other Certification Standards. At BBC HQ, a Compliance Manager oversees the implementation of requirements of MSPO and other Standards as well.

Conclusively, the Audit Team therefore recommended that BBCPOM Recertification [2nd Certification Cycle] under MSPO Standards MS2530-4:2013 (Part 4 – General Principles for Palm Oil Mills) be granted.

1.1.	LOCATION MAP OF THE PRODUCTION UNIT [BBC PALM OIL MILL SDN BHD]
	Geo-Coordinates: 3.064526, 113.069599

<p>Google Site Location Map 1</p> 	<p>Location Map 2</p> 
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1.2.	AUDIT OBJECTIVES
	<ul style="list-style-type: none"> a. To confirm that the management system conforms with all the requirements of the MSPO standard. b. To confirm that the organization has effectively implemented the planned MSPO management system. c. To confirm that the management system is capable of achieving the organization’s policy objectives.

**1.3. AUDIT CRITERIA**

The criteria of this audit were based on the MPOCC scheme requirements and Standards:

MS2530-2MS2530-3MS2530-4**TABLE 1: MILL INFORMATION**

MILL	SITE LOCATION ADDRESS	GEO-COORDINATES [GPS]
BBC Palm Oil Mill Sdn Bhd	Lot 20, Block 44, Sungai Segan, Kemena Land District, 97000 Bintulu, Sarawak.	3.064526, 113.069599

TABLE 2: FFB PRODUCTION VOLUME (MT)

Year	2022	2023
Projection (MT)	300,000.00	300,000.00
Actual Volume (MT)	292,476.38	NA

2. SCOPE OF CERTIFICATION

The scope of this assessment is the following operations of BBC Palm Oil Mill Sdn Bhd

SCOPE

Sustainable Management of Palm Oil Mill with Production Capacity of 60MT/Hour

PROPOSED AMENDED SCOPE [if applicable]

No change.

3. EXISTING CERTIFICATION [if applicable]

This is **TRANSFERED CERTIFICATION**.

Previous Certification Body is BQAS Certification Sdn Bhd.

This is MSPO Recertification [2nd Cycle] under the Standard MS2530-4:2013

Transfer of Certification is conducted according to KRSB-QP M18 Procedure [Transfer of Accredited Certification of Management Systems]

Kebal Resources Sdn Bhd was appointed as Certification Body to conduct Recertification & subsequent Surveillance 1 to 4 under the MSPO 2nd Certification Cycle.

Current Certification (*Please X the certification under the Standards below if any*)

<input type="checkbox"/> ISO 9001	<input type="checkbox"/> EMS 14001	<input type="checkbox"/> ISO 45001	<input type="checkbox"/> ISO 22001
<input type="checkbox"/> HACCP	<input type="checkbox"/> RSPO	<input type="checkbox"/> ISCC	<input checked="" type="checkbox"/> SCCS

**4. AUDIT METHOD AND PROGRAMME**

The Recertification Audit was conducted in 3 [three] audit mandays days and involving 1 [one] Palm Oil Mill owned by BBC Group. The audit covers documentation review for internal policies, procedures, management system, site management, field inspections as well as identification of any significant issues for both environment or social issues and also the peer reviewer process as per ACB-OPMC-3; stakeholders' consultation was also conducted.

The audit evidence obtained was based on a sample of the information observed and made available during the Audits; thereby introducing an element of uncertainty. The methodology for objective evidence collection included physical site inspections, observation of tasks and processes, interview with workers, families and stakeholders, documentation review and monitoring data.

Data collected are compiled and reported vide Audit Report Checklist.

SITE SAMPLING (*for group certification, outsourcing*)

Not applicable as this is a single site

Sampling Methodology and Risk Determination

Not applicable

Single Site | BBC Palm Oil Mill Sdn Bhd

5. ASSESSMENT FINDINGS

There are no findings in this Recertification Audit

Date of Audit: 11 – 12 12 2023

Recertification Assessment: Summary of Findings by Principles & Requirements MS2530-4:2013

Principles	Requirements	Compliance	
		Yes	No
1	Management commitment & responsibilities		
1.1	Malaysian Sustainable Palm Oil (MSPO) Policy	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1.2	Internal audit	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1.3	Management review	<input checked="" type="checkbox"/>	<input type="checkbox"/>
1.4	Continual Improvement	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	Transparency		
2.1	Transparency of information and documents relevant to MSPO requirements	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.2	Transparent method of communication and consultation	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2.3	Traceability	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	Compliance to legal requirements		
3.1	Regulatory requirements	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3.2	Land use rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>



3.3	Customary land rights	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4	Social responsibility, health, safety and employment condition		
4.1	Social Impact Assessment (SIA)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.2	Complaints and grievances	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.3	Commitment to contribute to local sustainable development	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.4	Employees safety and health	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.5	Employment conditions	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4.6	Training and competency	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5	Environment, natural resources, biodiversity and ecosystem services		
5.1	Environmental management plan	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.2	Efficiency of energy use and use of renewable energy	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.3	Waste management and disposal	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5.4	Reduction of pollution and emission	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6	Best Practices		
6.1	Mill Management	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.2	Economic and financial viability plan	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.3	Transparent and fair price dealing	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6.4	Contractor	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Based on the audit, it was apparent that:

- | | |
|--|---|
| The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system | √ |
| The management review process is adequate and effective. | √ |
| The organization has met its objectives and targets and monitored progress towards their achievement. | √ |
| The management system documentation confirms with the requirements of the MSPO audit standard. | √ |

6. PREVIOUS AUDIT FINDINGS [if applicable]

- | | |
|--------------------------|--|
| <input type="checkbox"/> | Based on Certification Audit Public Summary Report Surveillance Year 4 by BQAS Certification Sdn Bhd all Audit Findings had been closed out. |
|--------------------------|--|

7. STAKEHOLDERS CONSULTATION REPORT

LIST OF RESPONDENTS

No	Name	Identity No [if available]	Relationship to Auditee
1	Nur Alya Gayra	NA	Mill Canteen Operator
2	Aymira Eldora Lah	NA	Represent Local community
3	Patricia Anthony	NA	Mill Lab
4	Dian	NA	Represent Local community
5	Darminus	NA	Represent TKI
6	Wong Ging Zing	NA	Represent Contract Transporter
7	Yek Yew How	NA	Represent FFB supplier / Trader

1. CONSULTATION METHOD

Consultation Technique:

(Can select more than one)

Meeting (to submit list of participants if available)

Phone interview

Written views and comments (mail, email etc. based on pre-determined questions)

2. QUESTIONAIRES

No	Criteria	Result	Remarks
A.	Is/Are this stakeholder registered in the organization's stakeholder list?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	All the stakeholders are registered in the organization stakeholders list; they also represent various interested parties.
B.	Based on input received, is/are transparency of information between organization and stakeholder justified? (Clause 4.2.1 & 4.2.2]	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	The stakeholders mentioned that the Mill Manager and senior staffs are communicative and transparent on issues and information pertaining to MSPO and stakeholders related matters. The TKI mentioned that their average employment stay with BBCPOM is between 4 – 10 years; reflecting the good relationship built by the Mill Management
C.	Any feedback, complaint or grievances raised by this / these stakeholders before? (If yes, please briefly explain the nature of the feedback / complaint / grievance in Remarks)	<input type="checkbox"/> Yes <input type="checkbox"/> No	The contractors' representative mentioned Mill breakdown had caused inconvenience and loss of income [due to FFB quality deterioration]. However, they understand this is sometimes uncontrollable.
D.	If (3) above is Yes, does the organization handle the feedback/ complaint/ grievance appropriately?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	Stakeholders are aware that BBCPOM had a SOP on addressing complaint and grievance; including use of a suggestion box placed at the entrance of Mill Office.



			All stakeholders agree that complaints/grievances are acted on speedily and in compliance with SOP.
E.	Any land issue being raised during audit against the organization? (if yes, does the issue been, or in progress of being resolved?)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	The Mill land is rented / leased out from a sister company of BBCPOM. Thus, there are no land issues raised.
F.	Any social issue being raised during audit against the organization? (if yes, does the issue been, or in progress of being resolved?)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	The stakeholders [some of whom lived in Mill Housing] agreed no social issues [drugs, crime, gambling etc.] exist for now; and harmonious relationship exist between Mill employees. The contractor also agreed on this comment.
G.	Any environmental issue being raised during audit against the organization? (if yes, does the issue been, or in progress of being resolved?)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Stakeholders mentioned that Milling activities had not affected the environment; noise pollution is contained to manageable level. A stakeholder mentioned that Sungei Segan [which is situated quite near to BBCPOM is still abundant with fish and aquatic life.
H.	How do you rate the knowledge & understanding of the stakeholders on MSPO?	<input type="checkbox"/> Poor <input checked="" type="checkbox"/> Average <input type="checkbox"/> Good	The internal stakeholders have been exposed to MSPO for the last 5 years; and gain good knowledge of MSPO on a consistently through practice. Thus, they have a deeper understanding of MSPO and its compliance requirements. The external stakeholders have an understanding of basic requirements of MSPO through annual awareness briefing and training by Mill management and Compliance Manager.
I.	Are / Is there any suggestion[s] / request[s] from these stakeholders to the organization?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	A respondent mentioned there are not enough Graders normally during peak hours and when there is overwhelming supply of FFB being sent in. They suggest Mill Management evaluate resource needs at RAMP [receiving center] An external stakeholder voiced concern on congestion and downtime when there's overwhelming supply of FFB at certain times. This cause them to lose income as they are being paid by per load / quantity of FFB supplied.
J.	Is the issue stated above being brought to the Audit?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	The above issues were brought up during Audit closing meeting and Mill Management acknowledge



N/A and agree to investigate legitimacy and resolve these issues in due course.

3. AUDITOR SUMMARY STATEMENT**[Remarks, Comments & Opportunity for Improvements]**

BBCPOM is well managed with well qualified and experienced management personnel. They also have one personnel looking after MSPO compliance and others Standards in which they are certified for.

The stakeholders consulted do agree that the Mill Management is responsive to their requests which are normally presented via Complaint Form and the Suggestion Box which is located at the front entrance of Mill Office.

8. AUDIT SUMMARY AND RECOMMENDATION

The audit team concludes that the organization had **fulfilled** the requirements of the **MS 2530-4:2013** standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

It is to be noted that site management of the Estate is well managed and generally well conformed and complied with requirements of the MSPO Standards.

The audit team recommends that, MSPO Recertification be: **GRANTED**, to BBC Palm Oil Mill Sdn Bhd

9. PEER REVIEWERS' DECISION**27 12 2023**

The Peer Reviewers Reports were received on 27 12 2023.

The Peer Reviewers have unanimously supported the recommendations of the Audit Team. Based on the documents reviewed, records sampled, site visit and interview with relevant personnel by the Auditors, both Peer Reviewer agreed that BBCPOM has effectively implemented its MSPO system in accordance to the MS2530-4:2013 requirements. The Peer Reviewers are also of the view that the Audit Report had been adequately documented in compliance to MSPO Standards

10. REPORT REVIEW BY CLIENT/AUDITEE**28 12 2023****Excerpts:**

To: The Executive Chairman, Kebal Resources Sdn Bhd

From: Mohamad Firdaus Bin Ibrahim

CLIENT REVIEW REPORT

Date of Review: 28 12 2023

Reviewer

Position: Compliance Manager

This is to confirm that we have reviewed the Certification Audit Summary Report with the following conclusion.

1.	<input checked="" type="checkbox"/>	We are satisfied with the adequacy, contents & accuracy of the Report and have no further inputs or feedback.
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2.	<input type="checkbox"/>	We are satisfied with the adequacy, contents & accuracy of the Report. However, we wish to add our inputs / feedback as follows: NIL
3.	<input type="checkbox"/>	We are not generally satisfied with the Report; and our comments / inputs / feedbacks are as follows: NIL

Date: 28 12 2023

Mohamad Firdaus Bin Ibrahim Compliance Manager, BBC Group

11. CERTIFICATION DECISION PANEL**CERTIFIER DECISION STATEMENT**

I, the undersigned, being the Certifier, confirm that I have reviewed the Audit Package and examined thoroughly all contents of the Report in its' entirety, including the incorporation of Peer Review comments/report and other related reports [where applicable and relevant].

I confirm that, to the best of my knowledge the information and conclusions included in this report have been prepared in compliance with the Standards requirements; and done in good faith and that the certification decision had been based upon these informations.

I, hereby confirm that, BBC PALM OIL MILL SDN BHD be RECERTIFIED and awarded the MSPO Certificate under the Standard MSPO2530-4:2013 [Part 4: General Principles for Palm Oil Mills]

Milton James Adam

Dated: 30 12 2023

13. MSPO CERTIFICATE ISSUANCE

MSPO Certificate No **KRMC22.2.0124** for **BBC PALM OIL MILL SDN BHD** under Malaysian Sustainable Palm Oil [MSPO] MS 2530-4:2013, Issue 2 will be issued on **01 01 2024** with validity period from **01 01 2024 to 31 12 2028**.

-END OF REPORT-